

Delta Zeta + Starkey Hearing Foundation: International Hearing Mission FAQ

ELIGIBILITY AND PARTICIPATION

Who is eligible to attend?

All collegiate and alumnae Delta Zeta members in good standing are eligible to participate. There are no age restrictions, but members should be physically able to travel internationally and participate in full mission days.

Do I need any special experience or training?

No prior experience is necessary. Volunteers will be trained on-site and work alongside experienced Starkey professionals.

What will I do on the mission?

You'll assist with hearing aid fittings and interact with patients. Training will be provided—no audiology or medical background required.

Can I participate in multiple missions if I fundraise again?

Yes! Members may attend additional missions for each new fundraising milestone met.

FUNDRAISING AND QUALIFICATION

Can more than one member attend if a chapter raises more than \$75,000?

Yes! For every \$75,000 raised in lifetime giving (starting July 1, 2025), a chapter can send one member. For example, \$150,000 raised = 2 mission spots.

Can fundraising begin now?

Yes! Personal fundraising counts toward your total starting July 1, 2025. Chapter fundraising counts starting July 1, 2025.

Where do I create my personal philanthropy page?

<https://dzcommunity.crowdchange.co/20985>

Can matching gifts or sponsorships count toward my fundraising total?

Yes. Matching gifts and sponsorships can be applied to your fundraising total as long as they are properly documented.

Are donations tax-deductible?

Yes. Donations made through the official philanthropy pages are tax-deductible. Donors will receive appropriate receipts.

How are participants selected once they meet the fundraising goal?

Once you complete your personal or chapter fundraising and submit the International Hearing Mission Form, you will receive an invitation to select and attend an upcoming mission. Invitations are extended on a rolling basis and subject to mission capacity.

Are there deadlines to qualify for specific missions?

Yes. Fundraising goals and paperwork must be completed at least 90 days before the desired mission to ensure travel planning and preparation time.

TRAVEL AND COSTS

What travel costs should I expect?

Participants (or chapters) are responsible for covering flight costs to and from the mission location. All other major expenses—lodging, group meals, ground transportation and excursions—are covered by Delta Zeta and Starkey.

Are there other expenses I should budget for?

Yes. Plan for personal spending money, optional souvenirs and vaccinations.

Can someone help me book my flight?

While flight booking is the participant's responsibility, recommended arrival/departure windows and guidance from our philanthropy team will be provided.

Will safety protocols be in place?

Yes. Starkey and Delta Zeta follow all recommended travel safety protocols. Missions are well supervised with experienced leaders and security on site.



How long is each mission trip?

Most trips are 3–5 days long, not including travel days.

SCHEDULING AND AVAILABILITY

What happens if I raise the funds but cannot attend?

If you are unable to attend your chosen mission, you may defer your spot to a future mission within two years or transfer your spot to another eligible member, pending approval.

Once the invitation is received, what if the member is not available for the next mission?

The individual or chapter has two years to cash in on the invitation before they are removed from the list.

MISSION DETAILS

What are the typical mission locations and dates?

- **Manila, Philippines** – May (*includes Starkey Hearing Institute Graduation Ceremony*)
- **San Salvador, El Salvador** – November (*includes Starkey Hearing Institute Graduation Ceremony*)
- **Lusaka, Zambia** – December (*includes Starkey Hearing Institute Graduation Ceremony*)

How will I know what to pack and what to expect in the country I will be traveling to?

Once you're confirmed, Starkey will send over a detailed mission overview with everything you need to know – daily schedule, who you'll be traveling with, what to pack and what to wear.

For questions not answered here, please contact Abbie Rees, Director of Community Relations and Philanthropy, at arees@deltazeta.org.